

CHEYENNE FIRE RESCUE 2023 ANNUAL REPORT



CHIEF'S MESSAGE

This past year has marked the 114th year that Cheyenne Fire Rescue has provided dedicated service to the citizens and people who work, shop, or pass through the city of Cheyenne. As I reflect on 2023, I continue to be extremely proud and humbled by the service that the men and women of Cheyenne Fire Rescue provide daily. Their continued commitment and dedication to the mission, vision, and values is unwavering and directly contributes to the organization's success and growth. I am pleased to present Cheyenne Fire Rescue's annual report for 2023.

As we expand our services and grow as a city and organization, we are forced to evaluate our changing environment and the necessary evolution of our service delivery, enabling us to effectively meet the needs of our community. Total calls for 2023 were 10,016, which included calls for medical emergencies, fires, rescues, hazardous conditions, and other general calls for service. Of the 10,016 calls for service, 64% (6,411) were medical emergencies. Our response times remained consistent with the average for all calls being 5:41. We continually monitor our current response model and times to ensure we are providing the best service delivery to our community.

Training continued to be a priority for our organization, with 25,709 hours documented. We hosted three in-resident fire academies this year with state partners from Laramie, Casper, Sheridan, and Rock Springs. The fire academies encompassed over 30 weeks of instruction, planning, and program delivery. Many other formal training (specialized teams, professional development, interagency coordination, outside agency usage) was accomplished at the training facility, making it a very busy place this last year.

Community Risk Reduction (CRR) continued to be extremely busy with inspections, public education, plans review, and community event planning to ensure our city and firefighters remained safe. Total inspections for 2023 were 950, which directly contributed to the safe operation of many businesses, community events, and public awareness.

We initiated our first ever strategic plan for 2023-2028 that incorporated staff initiatives and community stakeholder efforts to improve our service delivery. In 2023 we continued to be successful with grants with millions of dollars secured to improve staffing, equipment, apparatus, and training and education opportunities. We successfully recruited 17 new personnel this year, the first time in history that many firefighters were added to the roster in one year. We promoted and added new positions within the organization and reorganized the department for efficiency and future growth.

Last year was not without its challenges. We lost a brother, Engineer Aaron Booker to occupational cancer that devastated and shook our organization. I'm proud, humbled, and eternally grateful by the support and care given to Aaron's family during this difficult time by our members and community. We had many retirements; however, one retirement was difficult to celebrate because of the impact and legacy Marsha Connour, our Office Manager for four decades left behind. She is surely missed. As we move into 2024, we will see the opening of three new fire stations, the delivery of many new fire apparatus, new equipment and PPE, retrofitting of vehicle exhaust systems for existing stations, purchases of land for future fire stations, and many other projects that our members work so hard on everyday to make our organization better. Continuing to move forward, our organization will do everything to provide the highest of quality service to the Cheyenne community. We will continue to prioritize the health and safety of all community members and firefighters, while striving for constant improvement at Cheyenne Fire Rescue.

Respectfully,



A handwritten signature in black ink on a white background.

ABOUT US

MISSION

**CHEYENNE FIRE RESCUE
WILL PRESERVE LIFE AND
PROPERTY, PROMOTE
PUBLIC SAFETY, AND FORGE
LASTING PARTNERSHIPS TO
ENHANCE THE QUALITY OF
LIFE IN OUR CITY, COUNTY,
AND STATE.**

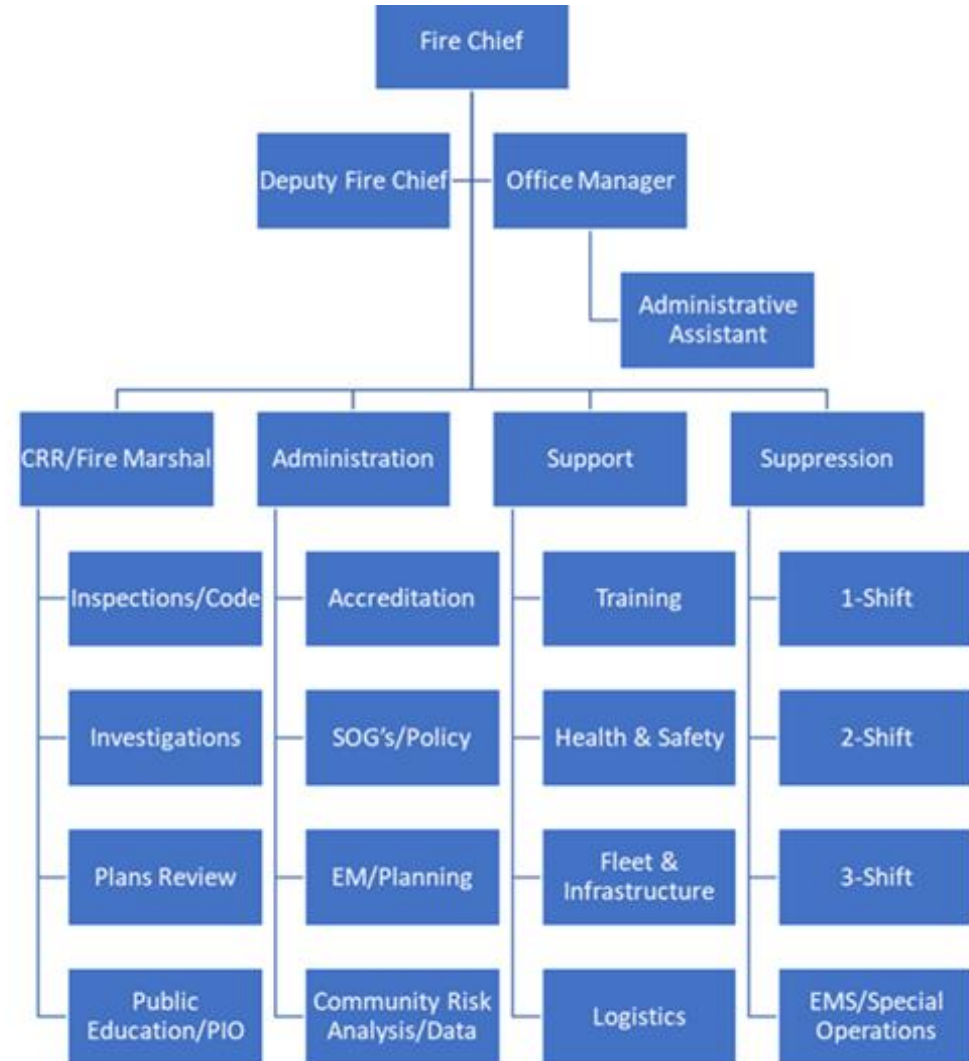
VISION

**BY 2028, CHEYENNE FIRE
RESCUE WILL BE AN
INNOVATIVE, INDUSTRY-
LEADING ORGANIZATION
IN PUBLIC SAFETY
THROUGH CONTINUOUS
IMPROVEMENT!**

VALUES

**DEDICATION
INTEGRITY
PROFESSIONALISM PRIDE
ACCOUNTABILITY
SERVICE**

ORGANIZATIONAL CHART



PROMOTIONS



PROBATIONARY FIREFIGHTERS

23-01

FF J. CASE

FF G. RITTNER

23-02

FF R. AYERS

FF S. BUENING

FF B. LOYA

FF K. REED

FF S. WILLIS

FF A. BRICKER

FF S. GALLANT

FF H. POCH

FF N. WEBB

FF M. ZDANEK

23-03

FF R. ALLVORD

FF T. DEAN

FF E. LUNDGREN



RETIREMENTS

DC BYRON MATHEWS 2/3/2023

JOHN BATES 5/4/2023

MARSHA CONNOUR 6/6/2023

STEVE ZIMMERMAN 8/1/2023

KEVIN TIGHE 9/4/2023

**THANK YOU FOR YOUR SERVICE
TO THE CITIZENS OF CHEYENNE!!!**

AWARDS

SAVE AWARD

CALL # 2023-3996 (FIRE)
ACTING LIEUTENANT DEREK
POLLNOW
ACTING ENGINEER BRADLEY HALL
FIREFIGHTER NATHAN PUGEL

CALL # 2023-8909 (MEDICAL)
LIEUTENANT CHRIS THOMS
ENGINEER JOHN COONTS
FIREFIGHTER RICK GARNICA-COLE
FIREFIGHTER STEPHEN BUENING
FIREFIGHTER RORY FICHTNER
FIREFIGHTER VINCE PADOVANO
FIREFIGHTER MAX STEVENS

DOUG BEACH RESILIENCY AWARD

MRS. SANDY GARCIA

CHIEF'S TEAM PLAYER AWARD

BATTALION CHIEF JOHN FITZGERALD

LIEUTENANT MIKE HEAD SHARP SHOOTER AWARD

ENGINEER SARAH DELAY

MAYOR'S COIN FOR EXCELLENCE

LIEUTENANT RODNEY OLSON

ENGINEER TOM TURNER

AARON BOOKER TRIBUTE

ON AUGUST 5, 2023, ENGINEER AARON BOOKER PASSED AWAY. AARON BOOKER WILL BE REMEMBERED AS A KIND-HEARTED AND ADVENTUROUS SOUL, WHOSE DEDICATION TO HIS FAMILY, FRIENDS, COMMUNITY, AND FAITH WAS UNWAVERING. HIS LEGACY OF SELFLESSNESS AND LOVE WILL CONTINUE TO INSPIRE THOSE WHO WERE FORTUNATE ENOUGH TO KNOW HIM. MAY HE REST IN PEACE.

AARON FOUND FULFILLMENT IN HIS CAREER TO SERVING THE COMMUNITY AS AN EMT AND LIEUTENANT/FIREFIGHTER FOR THE CITY OF CHEYENNE FIRE DEPARTMENT. HE JOINED THE DEPARTMENT IN SEPTEMBER 2003 AND REMAINED A COMMITTED MEMBER UNTIL HIS UNTIMELY PASSING IN 2023. IN ADDITION TO HIS FIREFIGHTING DUTIES, AARON ALWAYS MAINTAINED ONE OR TWO SIDE JOBS. HE BUILT FENCES, WORKED ON THE AMBULANCE SERVICE AND IN THE ER, AND EVEN TOOK ON A ROLE AT TERMINIX, AMONG OTHER ENDEAVORS.

AARON WAS KNOWN FOR HIS KIND AND SELFLESS NATURE, ALWAYS PUTTING OTHERS BEFORE HIMSELF. HE WAS ALWAYS THE FIRST TO LEND A HELPING HAND TO FRIENDS AND NEIGHBORS, NEVER HESITATING TO VOLUNTEER HIS TIME AND SKILLS. AARON'S FRIENDS REMEMBER HIM FOR THE COUNTLESS MILES OF FENCE HE HELPED BUILD AND THE HUNDREDS OF LOGS HE CUT FOR FIREWOOD. AN AVID OUTDOORSMAN, HE CHERISHED SPENDING HIS FREE TIME WITH LOVED ONES, ENGAGING IN ACTIVITIES LIKE RIDING ATVS, CAMPING, KAYAKING, FISHING, AND HUNTING.



SERVICES PROVIDED

EMERGENCY MEDICAL RESPONSE

FIRE SUPPRESSION

HAZARDOUS MATERIALS RESPONSE

TECHNICAL RESCUE RESPONSE

WILDLAND FIRE PROGRAM

SUPPORT SERVICES

SAFETY AND HEALTH

FACILITIES

ADMINISTRATIVE SERVICES

COMMUNITY RISK REDUCTION

PLANS REVIEW

PUBLIC INQUIRES/RELATIONS

PUBLIC EDUCATION

ORGANIZATIONAL PLANNING AND

IMPLEMENTATION

ACCREDITATION

SHORT- AND LONG-TERM PLANNING

EMERGENCY MANAGEMENT

ACCREDITATION PROGRESS

Cheyenne Fire Rescue began the Accreditation process in late 2022. There are only 306 accredited fire departments in the United States, out of more than 25,000 existing departments. The Accreditation process is designed to better the fire department by creating transparency with the community stakeholders and the governing body for the City of Cheyenne in order to ensure that the mission, vision and values of the department are aligned with the expectations of our stakeholders. In 2023 we assembled both internal and external stakeholders to draft our first ever Strategic Plan to guide us in decision making and progression over the next five years. Accreditation is accomplished through third party validation from the Center for Public Safety Excellence (CPSE). The process includes drafting three documents used to define and guide the department including the Standards of Cover, a document defining what we do and how we do it, the Strategic Plan, a guide for progression for the next five years, and a Self-Assessment Manual, which identifies the gaps and gives us a plan to close those gaps. The process normally takes three to five years to complete.

COMMUNITY RISK REDUCTION

OVER THE COURSE OF THE PAST TWENTY (20) MONTHS THE CFR PREVENTION BATTALION FIELDDED THREE (3) NEW INSPECTORS TO FILL OPENINGS CREATED BY THE RETIREMENT OF 3 EXPERIENCED PERSONNEL. DESPITE THE LOSS OF EXPERIENCED INSPECTORS, 2023 WAS A VERY BUSY AND PRODUCTIVE YEAR. NEW PERSONNEL WITH ENTHUSIASM FOR LEARNING AND PERFORMING THE JOB HELPED MAKE UP FOR THE LOSS OF EXPERIENCE AND KNOWLEDGE IN THE PREVENTION BATTALION.

WITH A FULL-TIME PLAN REVIEWER AND ONE (1) INSPECTOR ASSISTING PART TIME WITH THE PLAN REVIEW PROCESS TWO (2) AFTERNOONS PER WEEK, THE PLAN REVIEW OFFICE COMPLETED A TOTAL OF 511 PLAN REVIEWS IN 2023. THIS IS AN OVERALL DECLINE OF SEVEN PERCENT (7%) FROM THE 552 PLAN REVIEWS COMPLETED IN 2022.

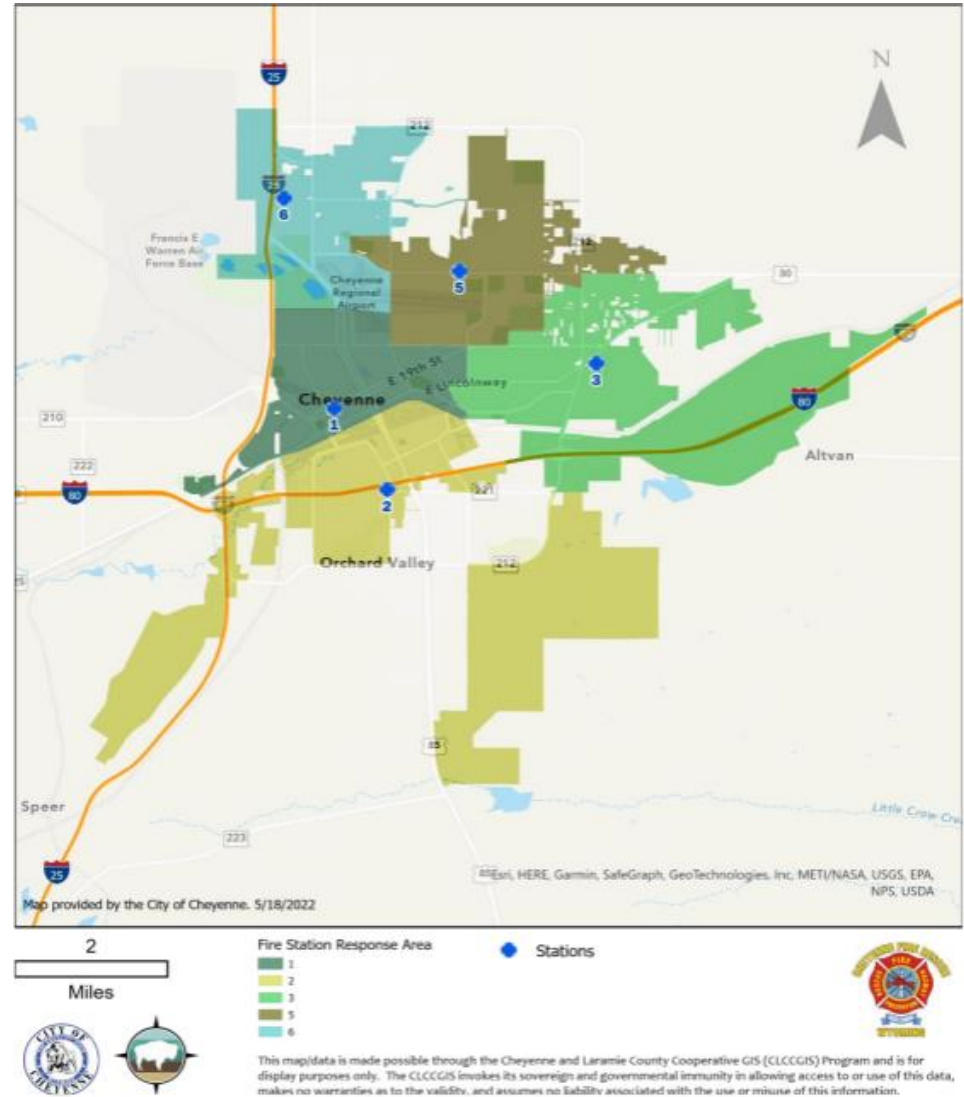
WITH A 75% TURNOVER OF INSPECTORS IN UNDER TWO (2) YEARS, YOU WOULD HAVE EXPECTED A GREAT DECLINE IN PRODUCTIVITY ON THE INSPECTION SIDE OF THE BATTALION'S RESPONSIBILITIES; HOWEVER, DESPITE THIS FACT THE INSPECTORS CONDUCTED OVER 1,000 INSPECTIONS FOR THE YEAR, WHICH CONSIST OF NEW CONSTRUCTION INSPECTIONS, ONGOING MAINTENANCE INSPECTIONS AND CLERK'S OFFICE/BUSINESS LICENSE INSPECTIONS. IN ADDITION, INSPECTORS ARE IN THE COMMUNITY EVERY DAY INTERACTING WITH THE PUBLIC AND CONDUCTING BUSINESS AND RESIDENTIAL FIRE SAFETY CONSULTATIONS AND PUBLIC EDUCATION AT SCHOOLS, BUSINESSES AND THROUGHOUT THE COMMUNITY WHEN REQUESTED.

FINALLY, THE CFR PREVENTION BATTALION CURRENTLY HAS FIVE (5) TRAINED FIRE INVESTIGATORS THAT ROTATE BEING ON-CALL THROUGHOUT THE YEAR THAT ARE AVAILABLE TO INVESTIGATE FIRES IN THE COMMUNITY 24/7 365 DAYS PER YEAR. IN 2023 THEY INVESTIGATED A TOTAL OF THIRTY-THREE (33) FIRES WHICH CONSISTED OF STRUCTURE FIRES TO VEHICLE FIRES AND EVERYTHING IN BETWEEN.

EMERGENCY SERVICES

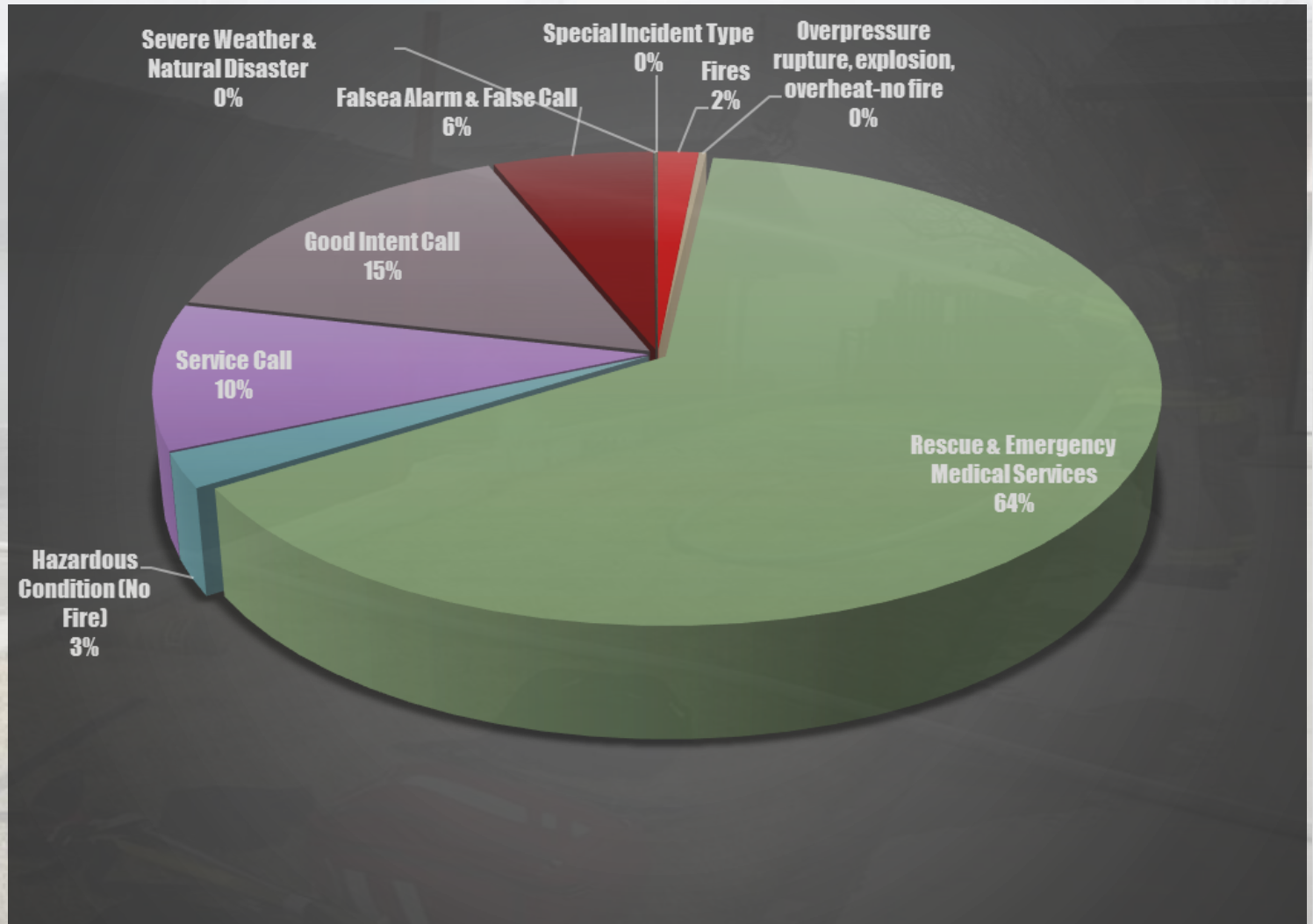
CFR emergency services continues to expand our operations to meet the growing needs of our community. Currently, CFR responds from 5 stations with six total apparatus. We continue to plan our response to the community as certain elements tend to increase demand for service. For example, an aging and ever-increasing population will continue to drive emergency medical service needs higher. Aging of buildings and population growth tend to drive the number of structure fires we have in our community. Our focus remains on monthly evaluation for the types of incidents we are seeing and where adjustments and improvements can be made for efficiency while maximizing a safe environment for our firefighters to operate in.

MAP OF CITY AND CURRENT STATIONS



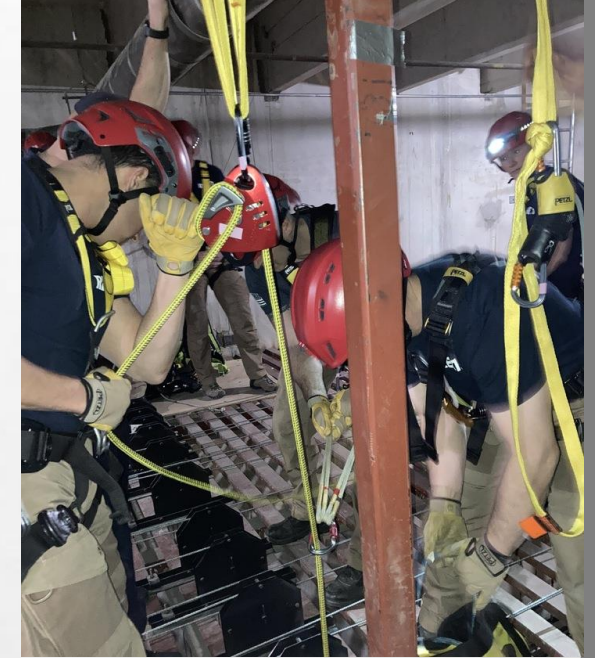
Total Incidents: 10,016

**Total Apparatus dispatched:
12,412**



SPECIAL OPERATIONS

CFR CONTINUES TO TRAIN AND PREPARE FOR SPECIAL OPERATIONS INCIDENTS INCLUDING TECHNICAL RESCUE, HAZARDOUS MATERIALS INCIDENTS, AND AN EXPANDING WILDLAND FIRE PROGRAM.



SUPPORT

THE SUPPORT DIVISION ENSURES THAT FIRE APPARATUS SHOW UP ON CALLS AND FIRE STATIONS ARE TAKEN CARE OF. SUPPORT ACCOMPLISHES THIS THROUGH A HEALTH AND SAFETY PROGRAM AS WELL AS BEING A LIAISON FOR EQUIPMENT AND APPARATUS. IN 2023 BC FITZGERALD REPORTS THAT WE COMPLETED A PRE-BUILD TRIP TO APPLETON, WI FOR 3 NEW ENGINES AND A NEW LADDER TRUCK. DELIVERY TIME IS EXPECTED AT THE END OF FEBRUARY 2024. WE ALSO COMPLETED A PRE-BUILD TRIP FOR A NEW AMBULANCE WITH A DELIVERY TIME OF SEPTEMBER 2024. A NEW TYPE 3 FIRE APPARATUS WAS PURCHASED ALONG WITH A USED TYPE 6 BRUSH TRUCK TO ASSIST IN OUR RESPONSE TO WILDLAND/GRASS FIRES.

WORK CONTINUES ON BUILDING 3 NEW FIRE STATIONS TO BE COMPLETED BY MARCH 2024. EVERY STATION WILL BE EQUIPPED WITH AN EXHAUST REMOVAL SYSTEM AND ALL THE CURRENT STATIONS WILL ALSO BE RETROFITTED WITH THE SAME SYSTEMS. ALL THE NEW STATIONS ARE GETTING NEW FURNITURE AND EQUIPMENT, INCLUDING RADIOS AND PHONES.

EMERGENCY MEDICAL SERVICES

IN 2023, THE EMS OFFICE WAS BUSY. EDUCATION AND TRAINING WERE INVESTED THROUGHOUT THE YEAR INTO OUR PERSONNEL. EMS CONTINUES TO GROW IN IT'S SCOPE AND WHAT WE PROVIDE TO THE COMMUNITY.

IN 2023 CFR COMPLETED CEMS PROGRAM THROUGH HENNEPIN COMMUNITY COLLEGE, AND MET WITH CRMC AND COMMUNITY PARTNERS FOR RESOURCE CONNECTION WITH CEMS PROGRAM WHEN IT STARTS. WE STARTED PURCHASING EQUIPMENT FOR THE CEMS PROGRAM AND DESIGNATED A VEHICLE FOR THE DELIVERY OF CEMS IN LARAMIE COUNTY. 1ST CFR AMBULANCE ORDERED IN 2023, WITH AN EXPECTED DELIVERY IN SEPT 2024.

EMS OFFICE SPEARHEADED PROTOCOL APP CHANGES FOR LARAMIE COUNTY, PERFORMED MULTIPLE INVESTIGATIONS, UPDATED KNOX MED-VAULTS TO CLOUD-BASED AUDITING AND MANAGEMENT, EVALUATED CONTROLLED SUBSTANCE APP TO REPLACE CURRENT SYSTEM BEING REPLACED, AND WORKED WITH CRMC ON PUBLIC HEALTH INITIATIVES. LARAMIE COUNTY CHANGED FROM TWO MEDICAL DIRECTORS TO A SINGLE MEDICAL DIRECTOR IN APRIL OF 2023.

CFR RECERTIFIED ALL OF ITS PROVIDERS IN CPR IN JANUARY 23, WITH MULTIPLE OTHER CLASSES INSTRUCTED AS NEEDED FOR INCOMING RECRUITS AND COMMUNITY NEEDS. CFR MEMBERS PARTICIPATED IN COMBINED TRAININGS WITH AMR ON CARDIAC ARREST MANAGEMENT AS PART OF QUALITY IMPROVEMENT. CFR MEMBERS HAD OVER 2200 HOURS OF EMS TRAINING, AND PERFORMED OVER 3400 PROCEDURES.

IN 2023 THE EMS OFFICE UNDER THE SUPPORT BATTALION PARTICIPATED IN THE BELOW ACTIVITIES:

- INSTRUCTED AT CRMC'S TRAUMA SKILLS FAIR.
- 13 OF THE 15 CASE REVIEWS
- CHAIRED 4 PROTOCOL COMMITTEE MEETINGS.
- ATTENDED 11 OF THE 12 JPB MEETINGS.
- ATTENDED AND PRESENTED AT LCCC RN MCI TRAINING DAY.
- ATTENDED DEPARTMENT STRATEGIC PLAN MEETING.
- ATTENDED 4 SUICIDE FATALITY REVIEWS AT ARCHER.
- 8 NALOXONE TRAININGS TO THE COMMUNITY
- CPR FIRST AID TRAINING FOR CFR RECRUIT ACADEMIES
- 10 STROKE COMMITTEE MEETINGS AT CRMC.
- 8 CARDIAC COMMITTEE MEETINGS AT CRMC
- MIH CLINICAL ROTATIONS AT FAYETTEVILLE, NC, ST CHARLES COUNTY, MO, AND GILLETTE, WY.
- ATTENDED OR COORDINATED 8 ACLS AND 8 PALS CLASSES.
- ATTENDED WEEKLY MIH MEETINGS WITH CRMC AND MIH CONSULTANTS.
- ATTENDED BI-MONTHLY WYOMING RX ABUSE STAKEHOLDERS' MEETINGS.
- PEER SUPPORT MEETINGS WITH SHAINA SMITH
- STATE WATRS ADVISORY COMMITTEE.
- ATTENDED EMS WORLD IN SEPTEMBER OF 23
- 290 HOURS OF TRAINING
- ATTENDED NFA COURSE ON EMS INCIDENT MANAGEMENT.
- PRESENTED AT WYOMING DRUG SYMPOSIUM.
- COORDINATED AND INSTRUCTED HARM REDUCTION CLASSES WITH 2 OF THE 3 SHIFTS

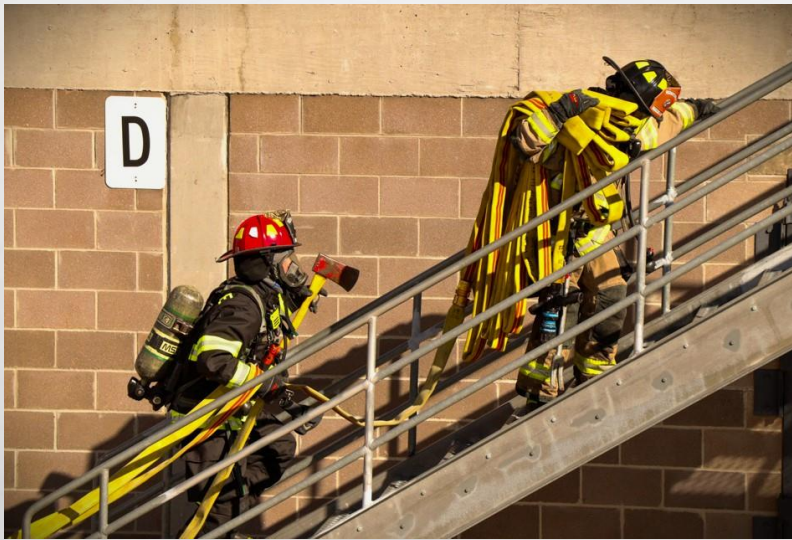
TRAINING

IN 2023 THE SUPPORT DIVISION SUPPORTED OR DELIVERED TRAININGS AND ACADEMIES TO INCLUDE A VARIETY OF ENTRY AND ADVANCED LEVEL TRAINING. THESE EVENTS HAD OVER 100 CERTIFICATES ISSUED TO PERSONNEL AND INCLUDED THE SUPERVISION AND MANAGEMENT OF 28 NEW RECRUITS.

- COMPANY OFFICER ACTING ACADEMY
- 2023-1 RECRUIT TRAINING ACADEMY
- APPARATUS DRIVER OPERATOR ACTING ACADEMY
- 2023 LATERAL NEW HIRE ACADEMY
- 2023-2 RECRUIT TRAINING ACADEMY
- 2023-3 RECRUIT TRAINING ACADEMY
- MULTIPLE LIVE FIRE TRAININGS
- RAPID INTERVENTION TRAININGS
- HAZMAT TRAININGS
- TECHNICAL RESCUE TRAININGS
- MULTIPLE ACLS CLASSES
- MULTIPLE PALS CLASSES
- MULTIPLE BLS/CPR CLASSES

FURTHER THE SUPPORT DIVISION PROVIDED RESOURCES FOR:

- CASPER FIRE-EMS
- SHERIDAN FIRE-RESCUE
- ROCK SPRINGS FIRE DEPARTMENT
- LARAMIE FIRE DEPARTMENT
- CHEYENNE POLICE DEPARTMENT
- FRONT RANGE FIRE CONSORTIUM
- LARAMIE COUNTY FIRE DISTRICT #1
- LARAMIE COUNTY FIRE AUTHORITY
- FE WARREN, VARIOUS AGENCIES
- AIR NATIONAL GUARD
- ARMY NATIONAL GUARD
- OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION (OSHA)
- LEADERSHIP WYOMING
- SOUTHEAST WYOMING WILDLAND ACADEMY
- LARAMIE COUNTY SCHOOL DISTRICT #1
- VARIOUS CITY OF CHEYENNE DEPARTMENTS
- VARIOUS PRIVATELY HELD COMPANIES





COMMUNITY ENGAGEMENT

PROJECTS

- **THREE NEW STATIONS UNDERWAY (TO BE INSERVICE APRIL 2024)**
- **VEHICLE PURCHASES (TO BE INSERVICE APRIL 2024)**
- **TURNOUT GEAR PURCHASED**

