



# 2017 Annual Report



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# State of Cheyenne Fire Rescue

As your new Fire Chief, I am pleased to present you the 2017 Cheyenne Fire Rescue Annual Report.

First, a “thank you” to Operations Division Chief Tom Schingle for serving as the Interim Fire Chief during the extensive search for the new chief.

Second, a “thank you” to the men and women of Cheyenne Fire Rescue who serve this great city every day, 24/7, 365 days a year. Our fine firefighters are dedicated professionals who serve at a moment’s notice to help the community and visitors of Cheyenne. We would not be the department we are without these dedicated professionals.



Third, a very important “thank you” to Mayor Marian Orr and the City Council for supporting our mission to protect the community and visitors of Cheyenne.

As 2017 ended, there are several notable items to report:

- The hiring of a new Fire Chief
- The ordering of a new fire engine (due in Spring 2018) to replace Engine 2
- The celebration of the City’s 150th birthday
- Replacement of our Records Management System (RMS) with a robust reporting system that streamlines our reports and improves our level of customer service

# State Of Cheyenne Fire Rescue

- Five new firefighters in December
- Charity bicycle donation program for children in our community. Firefighters set a goal of 40 bikes and with your support gave out over 100.

In 2018 we look forward to the following:

- A successful labor contract with Cheyenne Professional Firefighters IAFF Local 279
- Continue positive relationship with Cheyenne Professional Firefighters IAFF Local 279
- Budget presentation to highlight the significant needs of the department
- Report on the State of Cheyenne Fire Rescue, highlighting the current and future growth needs that will impact the City and the fire department



# State Of Cheyenne Fire Rescue

- On-going review of all department Rules and Regulations, Standard Operating Procedures and Guidelines, and Civil Service Rules to ensure we provide the most efficient delivery of services to our community.
- Continual review of how we can better serve our residents with EMS, Fire, Prevention, Special Operations, and Training
- Maintain our relationship with our neighboring public safety agencies.

In conclusion, our success is because of the commitment of our men and women that serve the residents and visitors of the City of Cheyenne.

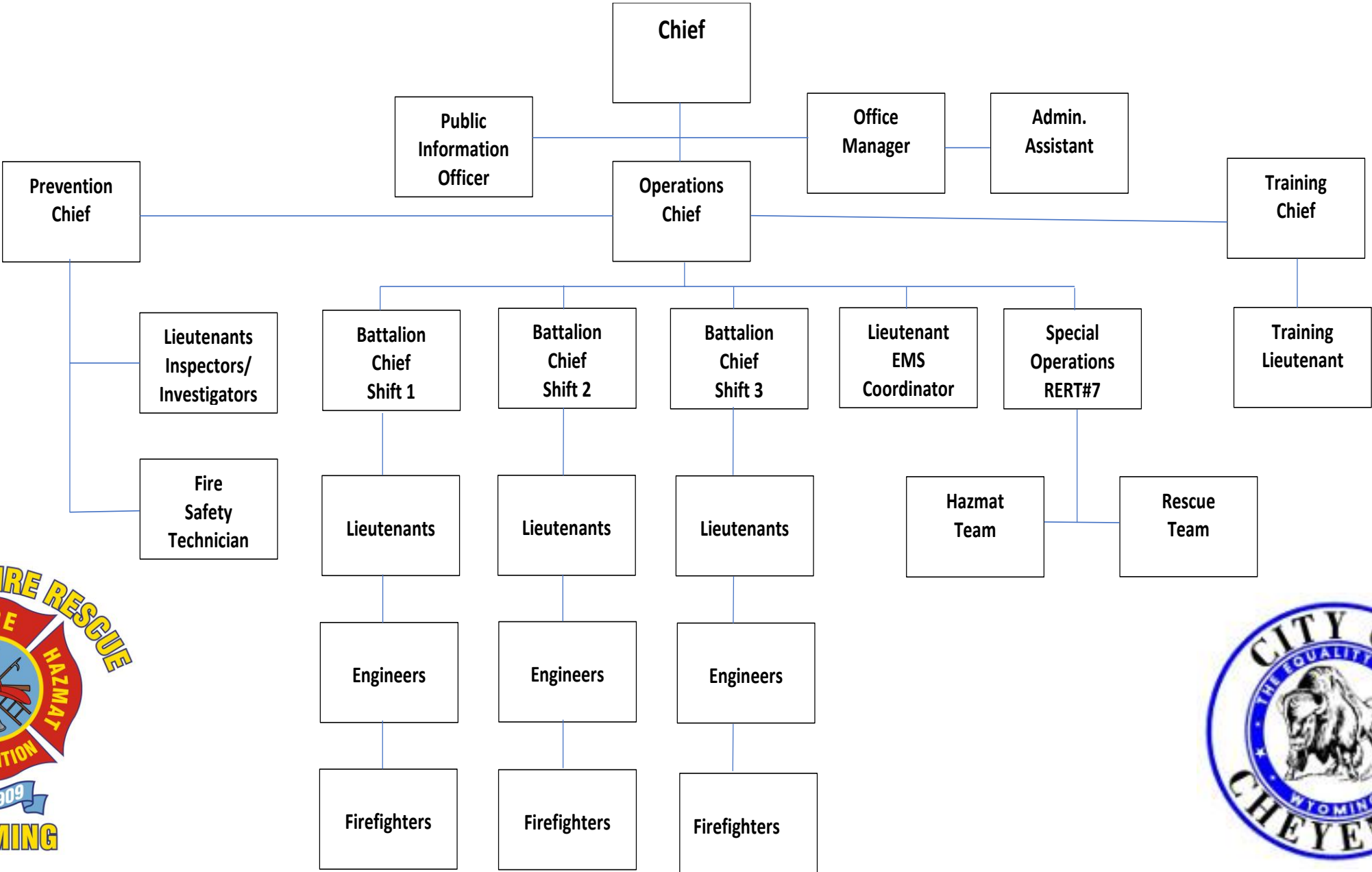


Gregory Allan Hoggatt Sr.

Fire Chief, PM, EFO, CFO, MPA



# Organization Chart





Cheyenne Fire Rescue Operations consist of three shifts with a minimum of 20 on-duty firefighters every day. These personnel respond to calls including medical emergencies, structure fires, technical rescues, and hazardous materials incidents.

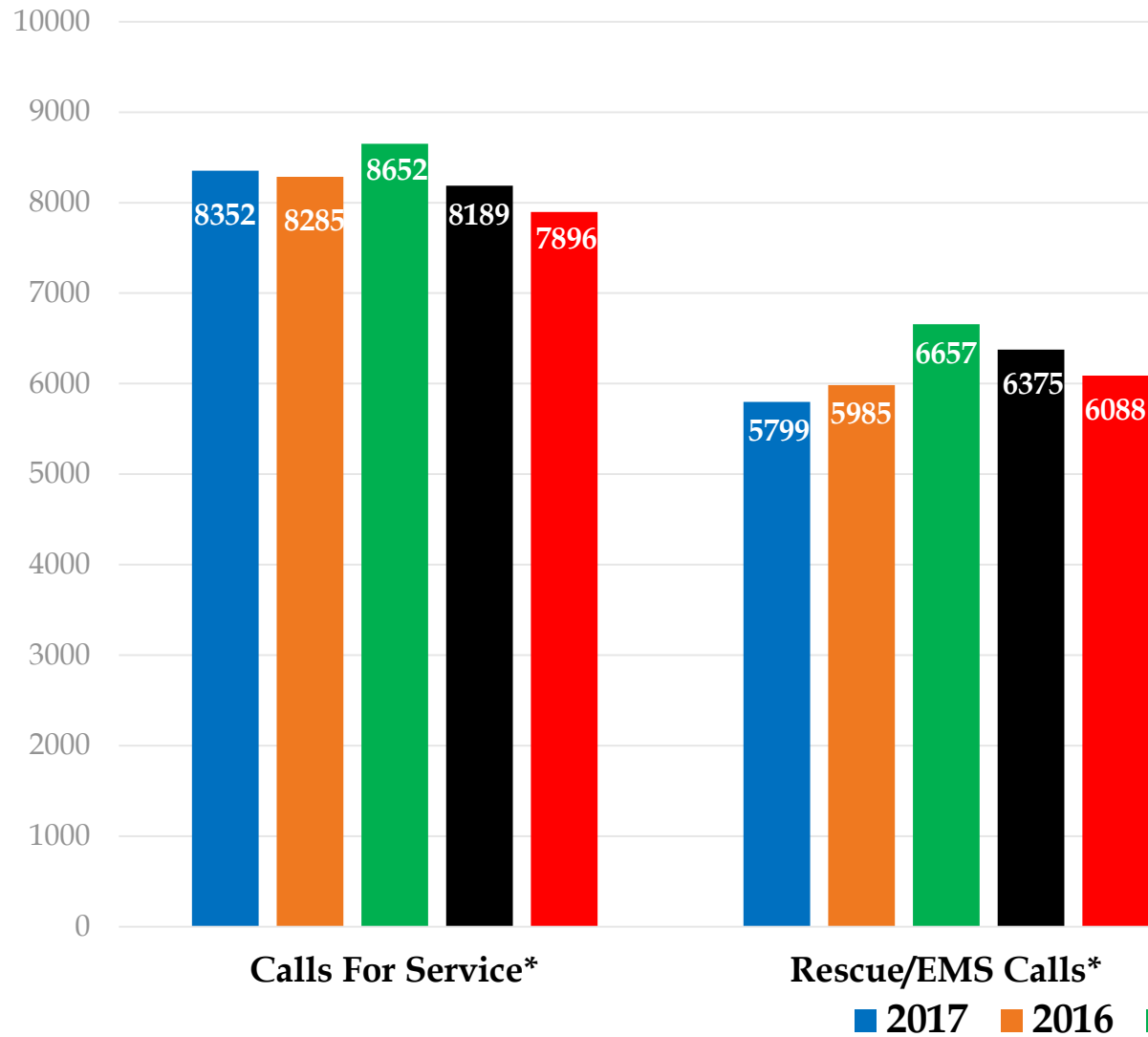
Each shift is supervised by a Battalion Chief who manages the City's five stations. The Operations Chief supervises the operations personnel, administer the policies, procedures, rules and regulations of the Operations Division.

# The Numbers

- ◆ **Total Call Volume/EMS**
- ◆ **Volume By Fire Station**
- ◆ **Types Of Responses**



# The Numbers/Calls For Service



\* Multiple Units Responded



# The Numbers/Call Volume Per Station

Station	2017	2016	2015	2014	2013
Station #1	2172	2333	2529	2458	2228
Station #2	1060	1131	1198	1188	1185
Station #3	2272	2295	2300	2248	2161
Station #5	1552	1468	1395	1378	1445
Station #6	1084	939	1066	909	873

- Station #1 – 716 W. 19<sup>th</sup> St.
- Station #2 – 514 West Fox Farm Road
- Station #3 – 1720 Cleveland Ave.
- Station #5 – 2014 Dell Range Blvd.
- Station #6 – 444 Western Hills Blvd.

# The Numbers/Types Of Responses

Type	2017	2016	2015	2014	2013
Structure Fires	137	129	145	118	144
Good Intent	962	812	489	443	427
False Alarms	573	523	600	516	528
Service Calls	518	510	478	423	387
Hazardous	344	304	276	303	312
Explosions	9	9	3	7	6
Special Incident	8	11	4	4	2
Severe Weather	2	2	0	1	1
EMS	5799	5985	6657	6357	6088
Total	8352	8285	8652	8172	7895

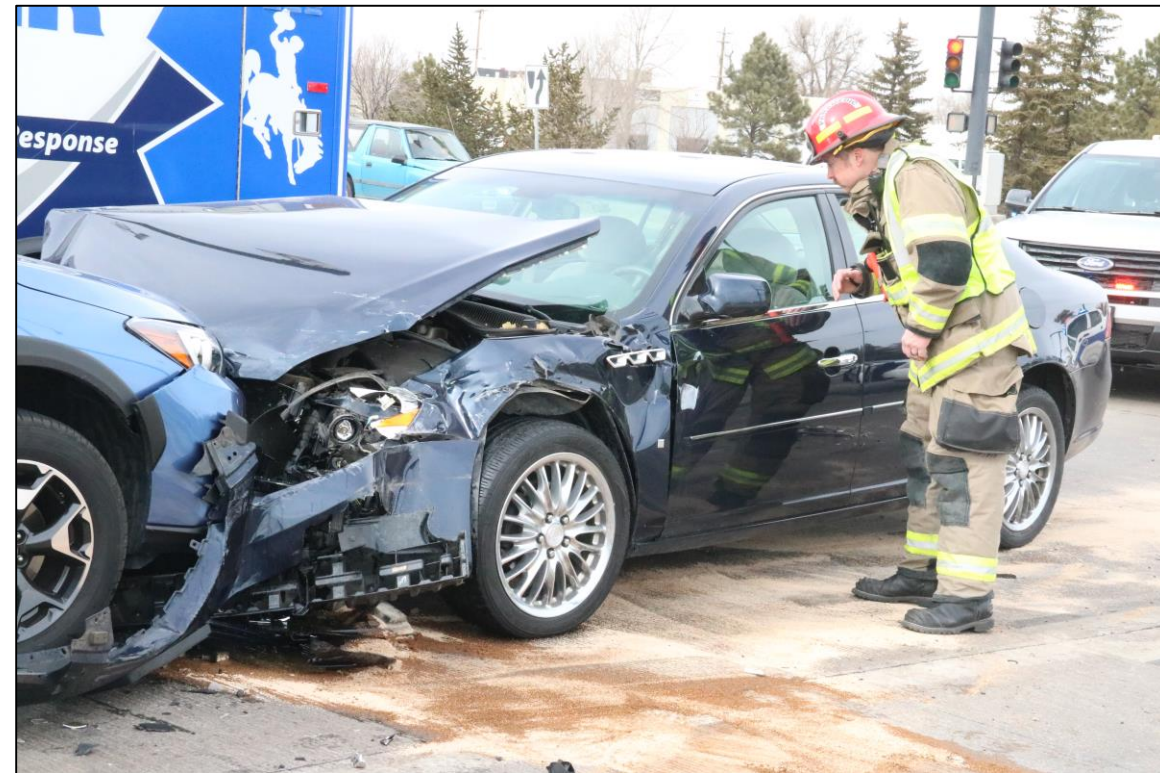
Among Cheyenne Fire Rescue firefighters, there are 31 Paramedics and 47 basic-level EMTs. All engines have Advanced Life Support paramedics on board, they are the first to respond to all EMS calls, working alongside American Medical Response Ambulance crews to provide patient care. CFR sent one firefighter to paramedic school in 2017. Forty-six firefighters recertified their EMT certifications in December 2017.

CFR runs and participates in joint case reviews. They are conducted twice a month to meet state and medical director requirements, but also serve as a training opportunity.

The department has 12 providers that provide CPR training to the public. These providers receive requests and then work with those members within the community to provide Certification through the American Heart Association.

CFR participates in the annual Wyoming Office of EMS Trauma Conference. The Rope Rescue Team did a static display for the conference, and CFR assisted in teaching during the preconference.

Cheyenne Fire Rescue in cooperation with Laramie County Community College had six paramedic students and over 60 EMT basic students ride with CFR personnel.



# The Numbers/EMS Calls

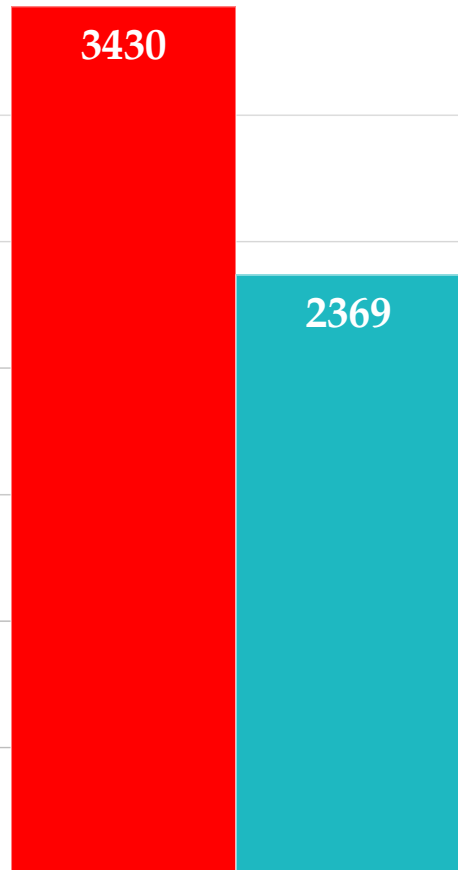


COMMON TYPES OF CALLS

■ Sick Person   ■ Fall Victim   ■ Breathing Problems   ■ Vehicle Accidents

\*Other types of calls (3,175) include trauma alerts, strokes, cardiac arrest, and other health emergencies.

# The Numbers/Top EMS Call Times



EMS CALLS BY HOUR

■ 8 a.m. - 8 p.m. ■ 8 p.m. to 8 a.m.

The Prevention Division is comprised of a Division Chief, four Lieutenants, a Fire Safety Technician and a Public Information Officer.

Over the last five years, prevention inspections have seen a steady increase. In 2017, the Division inspected 1,828 commercial occupancies which is an increase of 7.7% over the last year. During that same time frame, the amount of square feet inspected increased from 9.8 million to 14.2 million.

Prevention is proud about teaching school-aged children about fire prevention. Staff taught in 11 schools in Laramie County School District 1 and had the opportunity to interact with more than 600 students.

An open house for Fire Prevention Week was held the second Sunday in October when the public was invited to come to the Cheyenne Fire Rescue Training Facility to learn the importance of fire safety. Another successful event was held over Halloween when staff handed out smoke alarms, batteries, and candy at Frontier Mall.



# Prevention

	2017	2016	2015	2014	2013
Primary Inspections	1189	977	977	972	571
Follow-up Inspections	639	709	532	569	505
Total Inspections	1828	1686	1509	1541	1076
Square Feet Inspected	14.2 million	9.8 million	8.2 million	5.6 million	5.4 million
Plan Reviews	374	376	430	480	442
Fire Investigations	30	26	46	56	44





The Training Division is responsible for the ongoing training of personnel as well as promotional testing. Training consists of two full-time employees; Division Chief and Lieutenant. They are assisted by three shift trainers.

Training is a member of the Front Range Fire Consortium to train firefighters from nine regional fire departments. The Training Division Chief sits on the Consortium Curriculum Review Board. Training works with multiple agencies to provide coordinated training.

2017 training highlights:

- Over 13,500 training hours to include ongoing OSHA training
- 3,500 hours of recruit training
- Oversaw the purchase and dispersal of 175 new sets of personal protective equipment
- Provided a Fire Officer 1 class and Incident Safety Officer class



Training Hours	2017	2016	2015	2014	2013
Fire	13568	9354	10548	12944	13592
EMS	3328	3055	2373	3393	3623
Total	16896	12409	12921	16337	17215

# Recruits

Five recruits received their probationary badges in December at the Cheyenne Public Safety Center. Shown in the photo are (left to right): Operations Chief Tom Schingle, Chris Rahn, Ty Zwonitzer, Reid, Nathan Yim, Chief Greg Hoggatt, Spencer Reid, Kelsie Raile, and Training Chief Mark Norford.



# Regional Emergency Response Team #7

The Regional Emergency Response Team (RERT#7) serves Laramie, Platte and Goshen counties. The team is comprised of 25 highly-trained responders from Cheyenne Fire Rescue, Laramie County Fire District #1 and Laramie County Fire District #2. RERT#7 has three specialty teams that consist of a Hazmat Team, Hazardous Rescue and a Bomb Team from the Cheyenne Police Department.



# Facts At A Glance

- Serves 64,000 plus residents
- Covers 29.64 square miles
- 91 Staff
  - 87 sworn officers which are comprised of a fire chief, three division chiefs, three battalion chiefs, and 80 firefighters which includes:
    - 47 EMTs
    - 31 Paramedics
    - 4 civilian staff
- Five Stations
  - Five engines and one ladder
- Training Facility
- 2.59 miles of hose
- 696 feet of ground ladders

