Preserve life and property through Community Risk Reduction
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Welcome to the 2019 Cheyenne Fire Rescue Annual Report.

First, and foremost, a sincere and very important “Thank You” to the Cheyenne community along with Mayor Marian Orr and our City Council. Because of this overwhelming support, we can complete our mission of protecting our residents, our community, and the visitors of Cheyenne.

With 2019 behind us, we look back at what we accomplished. While many of these items are not “big” items, they do play a significant role in upgrades and improvements for our department.

Accomplishments

These items include:

- Approval of three additional firefighters to fill vacancies within the department
- Completion of the first Cheyenne/Laramie firefighter recruit training academy held at the Cheyenne Fire Rescue Training Complex
- Implementation of the “Kelly Days” system to reduce the work hours from 56 to 53 hours per week
- Successful joint “Active Shooter” training at the old Cole Shopping Center with the Cheyenne Police Department
- Ordering new replacement staff vehicles to include a new Battalion Chief’s response vehicle
- Increase staffing and presence at Cheyenne Frontier Days to provide services without impacting daily coverage and operations with the rest of the city
- Completion of the citywide Capital Improvement Plan (CIP), in which the needs of Cheyenne Fire Rescue are ranked very high in priority
- Cheyenne will be the host city for the Missouri Valley Division of the International Association of Fire Chief’s 2021 summer conference to be held at Little America Resort and other venues around the city

Much, Much, More

As these are only a snapshot of our accomplishments, there are many, many more.

Finally, a heartfelt “Thank You” to the men and women of Cheyenne Fire Rescue for their dedication to our community 24/7, 365 days a year.

Gregory Hoggatt
Members of the Cheyenne Fire Rescue Administrative Staff and Prevention Bureau Officers take time to remember firefighters who have lost their lives in the line of duty on September 11, 2001 and during the entire history of the U.S... Fire Service at the September 11 Memorial next to the Jack R. Spiker Garage on Carey Avenue in downtown Cheyenne. “We will never forget.”
As we begin 2020 and look to the future, there are several key items that are on our radar. These include addressing the replacement of Stations 5 and 3, planning the future with stations at the Cheyenne Fire Rescue Training Complex, Whitney Ranch, and Sweetgrass because of the city’s continued growth. As identified in the Capital Improvement Plan, replacement of much needed apparatus and acquisition of apparatus for new stations are extremely critical.

Exploring Financing

As these items are all “high dollar” expenses, the Mayor and City Council are exploring options to procure these much-needed items. These include bonds, sixth-penny projects, possible seventh penny economic development projects, and other means.

Internally, we are looking forward to our next training academy and three new hires schedule to start in March. This will be our second academy in partnership with the Laramie Fire Department. Our model allows us to train our recruits to a high standard by our own and Laramie’s personnel to ensure our new personnel are ready to go on day one. We are looking to make this training program available in the future to outside departments and hopefully create a high standard of training for career firefighters in Wyoming.

Additionally, we are beginning to look internally at what we do and look for ways to improve our service delivery model. This covers a wide range of areas from response times, EMS calls, call types, and Community Risk Reduction initiatives. As we identify areas with improved data, we can then focus on how to improve, change or eliminate. This will only allow us to get better.

Moving Forward

As we move toward Community Risk Reduction, we all need to remember that everything we do as members of the Cheyenne Fire Rescue should be aimed at reducing our community’s risk. We have become pretty good at reducing fires and now it is time to focus on other areas.

If we can remember that, each of us can make a difference in our community.

Greg Hoggatt
Fire Rescue Chief
III

STATION DETAILS

CHEYENNE
FIRE DEPT.
No. 1
STATION 1  716 W. 19TH STREET

Built in 1992 - Serving Downtown and Ward 1

Station Calls For Service
2019: 3,398

Station Calls For Service
2018: 3,136

Station Calls For Service
2017: 2,172
STATION 2  514 West Fox Farm Road

Built in 1985 - Serving Wards 1 & 3 and Downtown

Station Calls For Service
2019: 1,829

Station Calls For Service
2018: 1,825

Station Calls For Service
2017: 1,060
Station Calls For Service
2019: 2,799

Station Calls For Service
2018: 2,522

Station Calls For Service
2017: 2,272
Built in 1963 - Serving Wards 2 & 3

Station Calls For Service 2019:
2,052

Station Calls For Service 2018:
1,959

Station Calls For Service 2017:
1,552
Built in 1982 - Serving Wards 1 and 2

Station Calls For Service
2019: 1,594

Station Calls For Service
2018: 1,499

Station Calls For Service
2017: 1,084
Cheyenne Fire Rescue Operations consist of three shifts. These personnel respond to calls including structure fires, medical emergencies, technical rescues, and hazardous material incidents.

**STATION OVERSIGHT**
Each shift is supervised by a Battalion Chief who manages the stations. The Operations Chief supervises the operations personnel, administers the policies, procedures, rules and regulations of the department.

**FOCUSED ON ADAPTING**
In 2019 Cheyenne Fire Rescue responded to more emergency incidents than in any time in our history. With this extra demand, CFR focused on adapting to continued growth with the goal of meeting, and hopefully exceeding community expectations.

The Operations Division is responsible for ensuring equipment is ready to safely and effectively respond to any 9-1-1 call.

**HELPING IN OTHER WAYS**
When they are not responding to structure fires, vehicle accidents and emergency medical calls for injuries and illnesses, firefighters are providing other services to the community. Firefighters assist with installation of smoke alarms when community members are uncertain how or unable to correctly install them. Firefighters also hosted tours of the stations.

**DATA, DATA, DATA**
Cheyenne Fire Rescue documents all calls and outcomes as part of the Emergency Reporting System. This data is then used to improve services.
### CHEYENNE FIRE RESCUE

<table>
<thead>
<tr>
<th>Service Call</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fires</td>
<td>144</td>
</tr>
<tr>
<td>Good Intent</td>
<td>630</td>
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<tr>
<td>False Alarms</td>
<td>664</td>
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<tr>
<td>Service Calls</td>
<td>683</td>
</tr>
<tr>
<td>Hazardous Conditions</td>
<td>386</td>
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<tr>
<td>Explosions</td>
<td>8</td>
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<tr>
<td>Special Incident</td>
<td>23</td>
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<tr>
<td>Severe Weather</td>
<td>6</td>
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<tr>
<td>Emergency Medical Services</td>
<td>6840</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>9384</strong></td>
</tr>
</tbody>
</table>

#### Service Calls By Fire Station

- **Station 6**: 1200
- **Station 5**: 1800
- **Station 3**: 2500
- **Station 2**: 1500
- **Station 1**: 2000
PREVENTION
Prevention is comprised of a Division Chief, four Lieutenants, one Fire Safety Technician, and one Public Information Officer. The Division is responsible for numerous duties throughout the community that include building and construction inspections, plan review, fire safety review for construction projects, fire investigations, public education, and fire safety training for the department and community.

INSPECTIONS/PLAN REVIEWS
Prevention conducted 1,013 inspections in 2019.

FIRE INVESTIGATIONS
Prevention personnel were called to investigate 37 fires.

PUBLIC EDUCATION
There were plenty of public education opportunities in 2019. They included participation in a Safety Days within the community at various retail locations. Provided 9-volt batteries and smoke alarm fact sheets to the community. CFR provided support and organization of the Laramie County Fire Chiefs Association Open House in October.

Prevention continued its partnership with Laramie County School District 1 with a visit to 38 classrooms reaching 1,065 students in grades pre-kindergarten to second to teach them about fire safety and home safety.

Our mission to make the community safer continued with a monthly radio program on KFBC Radio on the second Wednesday of the month, as well as on WyomingNews Now Morning Show on the third Tuesday of each month.

CFR provided the community with discussions and presentations about home safety and fire safety throughout the year. These events provided education and demonstration of life saving technology to the community.
# Prevention Data

## Cheyenne Fire Rescue

<table>
<thead>
<tr>
<th>Category</th>
<th>Total</th>
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<tbody>
<tr>
<td>Total Inspections</td>
<td>1013</td>
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<tr>
<td>Fire Investigations</td>
<td>37</td>
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<tr>
<td>Plans Reviews</td>
<td>477</td>
</tr>
<tr>
<td>Public Education Hours</td>
<td>46</td>
</tr>
<tr>
<td>Staff Training Hours</td>
<td>300</td>
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### Fires by Month

<table>
<thead>
<tr>
<th>Month</th>
<th>Fire Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>13</td>
</tr>
<tr>
<td>February</td>
<td>18</td>
</tr>
<tr>
<td>March</td>
<td>14</td>
</tr>
<tr>
<td>April</td>
<td>12</td>
</tr>
<tr>
<td>May</td>
<td>11</td>
</tr>
<tr>
<td>June</td>
<td>8</td>
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<tr>
<td>July</td>
<td>14</td>
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<tr>
<td>August</td>
<td>16</td>
</tr>
<tr>
<td>September</td>
<td>18</td>
</tr>
<tr>
<td>October</td>
<td>19</td>
</tr>
<tr>
<td>November</td>
<td>15</td>
</tr>
<tr>
<td>December</td>
<td>8</td>
</tr>
</tbody>
</table>
VI TRAINING
TRAINING

Training and preparation are a critical part of a firefighters day. Training is comprised of the Chief of Training and a Training Lieutenant.

CHEYENNE/LARAMIE ACADEMY

Training is to prepare all firefighters to respond to all emergencies. A recruit will complete a 12-week, 40 hour fire academy. The training was provided in 2019 by Cheyenne Fire Rescue and the Laramie Fire Department personnel. This was the first time Cheyenne conducted an internal academy in the last seven years. Probationary firefighters learned basic firefighting skills and those who successfully completed the academy are certified as a firefighter.

DRIVING CRITERIA

Firefighters who wish to take on additional responsibilities and be considered for promotion attended an 80-hour training academy. They learned how to drive and operate a fire apparatus while others learned to lead during daily activities or at an emergency scene.

BUILDING RELATIONSHIPS

Cheyenne Fire Rescue continues to build relationships with its partners through training and education. One example was the joint training exercise involving Cheyenne Fire Rescue and Cheyenne Police Department at the former Cole Theater complex in preparation for a potential violent incident response.

Other training partners included Laramie County Fire District 1, Laramie County Fire District 2, F.E. Warren AFB Fire Department, the Wyoming State Fire Marshal’s Office, Wyoming Highway Patrol, and members of Occupational Safety and Health Administration (OSHA).

RIT TRAINING

Joint Training with F.E. Warren Air Force Base and Laramie County Fire District 1 - Rapid Intervention Team Training taught firefighters how to rescue other firefighters who become lost, trapped, or injured in a fire.
### CHEYENNE FIRE RESCUE

<table>
<thead>
<tr>
<th>Training Hours</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td><strong>Fire Emergency Training Hours</strong></td>
<td>12,259</td>
</tr>
<tr>
<td>To include:</td>
<td></td>
</tr>
<tr>
<td>Structure Search &amp; Rescue</td>
<td>479</td>
</tr>
<tr>
<td>Hazardous Materials</td>
<td>252</td>
</tr>
<tr>
<td>Driving Safety</td>
<td>339</td>
</tr>
<tr>
<td>Interior Firefighting Operations</td>
<td>591</td>
</tr>
<tr>
<td>Operating Pump on Fire Apparatus</td>
<td>338</td>
</tr>
<tr>
<td>Technical High/Low Angle Rescue</td>
<td>702</td>
</tr>
<tr>
<td><strong>EMS Emergency Training Hours</strong></td>
<td>2,066</td>
</tr>
<tr>
<td>To include:</td>
<td></td>
</tr>
<tr>
<td>IV/IO Therapy</td>
<td>354</td>
</tr>
<tr>
<td>Cardiology</td>
<td>256</td>
</tr>
<tr>
<td>OB, Infant &amp; Children</td>
<td>197</td>
</tr>
<tr>
<td>Trauma</td>
<td>625</td>
</tr>
<tr>
<td>Medical Emergencies</td>
<td>603</td>
</tr>
<tr>
<td>Airway Management</td>
<td>147</td>
</tr>
</tbody>
</table>
EMERGENCY MEDICAL SERVICES
WORKING TOGETHER
Cheyenne Fire Rescue has 42 Paramedics, 1 Intermediate, and 41 EMT Basics. All the fire apparatus have an Advanced Life Support Paramedic on board and respond to Emergency Medical Service calls and vehicle accidents.

TRAINING
CFR sent five firefighters to Paramedic training at Laramie County Community College who acquired more than 1,342 hours of EMS education each. Forty-five firefighters received their EMT recertification in December which required them to have 1,738 hours of EMS education.

STOP THE BLEED
Cheyenne Fire Rescue participated in 13 Stop The Bleed classes with Cheyenne Regional Medical Center. Stop The Bleed is a national program that teaches the public basic bleeding control techniques before first responders arrive on scene.

TRAUMA CONFERENCE
We participated in the annual Wyoming Office of EMS Trauma Conference held at Little America in Cheyenne. CFR assisted in teaching the Emergency Vehicle Operations Course.

TEACHING OTHERS
Personnel assisted with instruction of the EMT basic, AEMT, and Paramedic programs at LCCC. CFR is the primary department used in field internship rides for the EMT programs at LCCC.

CFR hosted five Paramedic students during the fall and 36 EMT basic students throughout the year.

The EMT basic class from Laramie County Fire District #2 had 10 students perform ride alongs with CFR. CFR personnel also provided classroom instructions.
REGIONAL EMERGENCY RESPONSE TEAM #7
Regional Emergency Response Team #7 is a 36 person all hazards special operations team, funded mainly from the Wyoming Department of Homeland Security. The team specializes in technical rescue, including high and low angle, confined space, trench and structural collapse. The team has several members that specialize in back country rescue. The team trains to respond to all man-made, and natural disasters. We operate with other numerous agencies throughout Region 7 (Laramie, Goshen, and Platte counties), and the state.

**TECHNICAL RESCUE**

This team maintains a minimum of 2,500 hours of training per year. All members hold a minimum Level II Technical Rescue Certification, with a large portion at a Level III. Two team members have competed advanced training and proficiency skills for Rope Access and are now level 1 certified from the Society of Professional Rope Access Technicians.

The team added several pieces of technical equipment to aid in the teams efficiency and deployment to remote areas. We were also able to replace several pieces of gear that have reached service life. These items were purchased with funds from Wyoming Department of Homeland Security.

**HAZMAT**

The Hazmat team went through 809 hours of training that included hazmat technician, decontamination, clandestine lab. nerve agent, and infectious disease.

Members attended training conferences in Baltimore and Houston.

**CALLED OUT**

The CFR Hazmat team highlights include:

- Union Pacific Railroad train car possible ammonia leak
- Assisted the Wyoming Division of Criminal investigation

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**PLATTE**

- WHEATLAND
- TORRINGTON

**GOSHEN**

**LARAMIE**

- CHEYENNE

**NOT TO SCALE**
IN THE COMMUNITY
Cheyenne Fire Rescue Firefighters spent hundreds of hours in the community last year that include how to properly use a fire extinguisher, talk to a local daycare about fire safety, hand out candy at Frontier Mall during Halloween, teach high school students about safety, take part in the annual MDA Fill The Boot Campaign, and attend Cheyenne’s Neighborhood Night-out event and many other events.
IN RECOGNITION

2019 CFR GRADUATING FIREFIGHTERS
Cheyenne Fire Rescue Training Chief Nick Siemens, white shirt, stands with three Cheyenne Fire Rescue firefighters who graduated from the Cheyenne/Laramie Firefighters Academy in 2019. The firefighters are Benjamin Murphy, James Lewis, and Kyle Pope.

FIREFIGHTER OF THE YEAR 2019
Battalion Chief Titus Norris was named Firefighter of the Year for 2019 at the First Responders Banquet and Awards Ceremony on October 12. With Titus is Cheyenne Fire Rescue Chief Greg Hoggatt.

NEW PARAMEDICS
Getting their Paramedics certificates in December with CFR Chief Greg Hoggatt are David Beightol, Nathan Yim, Ryan Seaberg, Chief Hoggatt, Vincent Padavano, and Kelsie Raile.
<table>
<thead>
<tr>
<th>Quick Facts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residents Served (2019 Estimate)</td>
</tr>
<tr>
<td>Coverage Area</td>
</tr>
<tr>
<td>Average years of service for CFR firefighter</td>
</tr>
<tr>
<td>Firefighters who have an associate degree</td>
</tr>
<tr>
<td>Firefighters who have a bachelor degree</td>
</tr>
<tr>
<td>Firefighters who have a masters or higher degree</td>
</tr>
</tbody>
</table>