



News Release

City of Cheyenne
Board of Public Utilities
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For Immediate Release
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Board of Public Utilities Response to COVID-19

Cheyenne, WY – The City of Cheyenne Board of Public Utilities is committed to serving the residents of Cheyenne around the clock. During good times and challenging times, Cheyenne’s safety and the safety of our employees is a top priority.

As COVID-19 affects our daily lives, the Board is prepared and taking safety measures to ensure we will continually meet your water and sewer needs. In addition to Cheyenne’s work plan, the Board is taking additional steps:

- We are in constant communication with local, state and federal agencies and health organizations to coordinate response.
- We have staffing plans in place to ensure plant operators, field crews, customer service and other personnel is available to deliver safe drinking water and treat wastewater.
- We are reducing operations that require our staff to enter homes and businesses.
- To reduce potential spread of illnesses, we are practicing social distancing. We have restricted travel for employees, employees working from home, closed building to the public, and limited meetings by appointment only.

Use the following contact information:

- If you are having difficulty paying your bills, contact us to make payment arrangements at 307-637-6460. If the phones are busy, please leave a message.
- For all water and sewer emergencies, call 307-637-6471.
- To stay up to date today and in the future follow us @CityOfCheyenne on Facebook, Twitter and Instagram.

Be assured that we are working day and night to provide the water and wastewater services you depend on every day. Our community is our priority. It is an honor to serve Cheyenne and the Board is strongly focused on the health and safety of our team members and their ability to provide continued services to you 24/7.

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