



News Release

City of Cheyenne
Board of Public Utilities
2416 Snyder Ave.
Cheyenne, WY 82001
307-637-6460
www.cheyennebopu.org

Media Contact: Dena Egenhoff
(307) 637-6415
DEGENHOFF@cheyennebopu.org

For Immediate Release
Monday, March 16, 2020

Our Role and Responsibility - Navigating COVID-19

Cheyenne, WY – Out of an abundance of caution and to slow the potential spread of COVID-19, the City of Cheyenne Board of Public Utilities' (Board) buildings will not be open to the public starting Tuesday, March 17, 2020. For outstanding business, citizens must call and obtain an appointment before being allowed access. The Board will continue to provide essential services such as delivering safe drinking water, treatment of sewer waste, taking customer service phone calls and responding to water and sewer emergencies.

There are multiple ways to make a payment during this closure:

1. A secure drop box is location at 2416 Snyder Ave. Account information is needed for processing.
2. Sign-up for automatic bank drafts
3. Pay by phone at 307-637-6460
4. Mail
5. Pay online

Visit all the options at <https://www.cheyennecity.org/1917/Payment-Methods>.

The Board appreciates your understanding and support. Closing our buildings to the public until further notice provides safety of our employees and Cheyenne's residents. The Board will continue water and sewer services in the safest way for Cheyenne. Living through turbulent times will show how resilient our community is.

###